



TEAM PROGRAM FEE INFORMATION (Effective 1 January 2024)

Team Programs 2024

By enrolling in the Gymsports Team Program (the “Team Program”), you are accepting the fee terms and conditions as stipulated in this document. All fee related queries should be directed to the Gymsports Finance Department/ Accounts Receivable (finance@gymsports.net.au).

1. TEAM FEE HOURLY RATE

- a. To support the Team Program families and athletes, Gymsports is pleased to offer reduced tuition rates to athletes based on the intensity of their training.
- b. The hourly rates for athletes enrolled in the Team Program (“Team member”) are outlined in Appendix 1 (the “Hourly Rates”).
- c. Hourly Rates are determined based on:
 - i. The total number of hours that the Team member is enrolled in a Team Program per week;
 - ii. 45 weeks of anticipated training attendance out of 48 weeks of scheduled training, billed over 52 weeks. The Hourly Rate has been calculated based on an expectation of three weeks of missed classes due to illness, injury, calendar conflicts, family holidays etc. Please note that an athlete may attend all 48 weeks of scheduled training (“Scheduled Training Weeks”), if desired, at no additional cost.
- d. The Hourly Rates are subject to change.

2. MONTHLY FEE CALCULATION

- a. Team members will be charged on the first working day of each month their fees for that month (the “Monthly Fee”) by direct debit.
- b. The Monthly Fee for a given month will be calculated by multiplying the number of hours in a Team member’s scheduled enrolment (“Scheduled Enrolment”) for that month (less any public holidays¹) by the applicable Hourly Rate.
- c. Scheduled Enrolment means the classes that the Team member has been scheduled to attend.

¹ Trampoline Seniors will be charged for public holidays as it is expected they will train the same number of hours per week regardless of whether there are public holidays.

- d. A Team member's Monthly Fee may vary from month-to-month depending on their Scheduled Enrolment in each month. (For example, the Monthly Fee for a Team member who trains every Tuesday will depend on the number of Tuesdays that occur in that month.) For your reference only, an indicative Monthly Fee (based on 4.33 weeks per month) has been provided in Appendix 1.

3. SCHEDULED ENROLMENT

a. NON-ATTENDANCE

- i. As mentioned above, the Monthly Fee is determined based on a Team member's Scheduled Enrolment. Whether a Team member actually attends a class in their Scheduled Enrolment will not be considered for the purposes of determining the Monthly Fee. Specifically, there will not be any fee reductions where Team member does not attend a class (or portion thereof) in their Scheduled Enrolment. This includes a Team member wishing to coach or attend other ongoing commitments. (Scheduled training times are designed by the program leader to incorporate and meet the needs of the respective disciplines).

b. EXTENDED HOLIDAY LEAVE

- i. Please note that an allowance for missed sessions due to personal holidays has already been included in the Monthly Fee.
- ii. "Extended leave" - planned leave of over 2 weeks during Scheduled Training Weeks may be considered as a special circumstance. You may apply for a fee reduction ("Membership on Hold") for the extended leave period by submitting a [Gymsports Team Membership on Hold Application²](#). The Membership on Hold period will commence after 2 weeks of extended leave. To ensure the viability of our Team Program, a maximum of 2 hold periods will be granted per calendar year. Extended absences should also be communicated directly to your Team Leader.
- iii. Where Membership on Hold applications are made after the Monthly Fee has been charged, approved fee reductions will be authorized in the form of family credit only. Per the Gymsports refund policy, Gymsports does not refund after the direct debit is processed.

c. SICKNESS OR INJURY

- i. Please note that an allowance for missed sessions due to injury or illness has already been included in the Monthly Fee.
- ii. A fee reduction will only be granted if the Team member has been advised to miss 2 or more weeks of classes consecutively upon medical advice (e.g. from physio or GP). We are not obligated by law to give a credit in this situation.
- iii. We design programs to assist injured athletes recover and Team members are expected to participate in training and related activities to the extent possible. There is no reduction in tuition unless the injury takes the Team member completely out of the gym for 2 weeks and then only if the Team

² <https://form.jotform.co/91712303086855>

member cannot participate in training. For longer term injury, more than 2 weeks and requiring a graduated or altered hours, Team Leaders will liaise with the relevant people and implement a plan. Team Leaders will arrange for bookings to be changed with Accounts Receivable to reflect the interim training arrangement.

- iv. You may apply for a fee reduction for the extended leave period by submitting a [Gymsports Team Membership on Hold Application³](#), and attaching a medical certificate.
- v. Membership on Hold applications supported by a medical certificate and related to an incident at Gymsports (i.e., is linked to a Gymsports Incident Report) will commence from the start of the extended leave.

4. OTHER COSTS

a. GYMSPORTS MEMBERSHIP

- i. A Gymsports Registration Fee of \$105⁴ is payable annually by Team Program athletes. This is for personal accident insurance and registration with Gymnastics Tasmania and Gymnastics Australia.
- ii. This will be charged to you with the January direct debit each year.

b. COMPETITIONS

- i. Competition fees are additional to the Monthly Fee.
- ii. Competition fees will not be included in the direct debit and must be paid via our Member Portal / Customer Service by the Registration closing date or the Team member will not be entered into the competition. Please refer to Appendix 2 for the Competition Fee Schedule.
- iii. Competition sessions are attended in lieu of a normal training session. Team Leaders will advise which session will be cancelled for each competition. This is to ensure that Team members have recovery time and to minimize additional costs.
- iv. Competition fees cover the event (entry fees), expenses (coaches and judges pay, travel etc.), and have had the missed training session cost deducted.
- v. Competition registrations received after the Registration closing date will be subject to a late fee of \$30.
- vi. There will be no refunds for withdrawals from competitions after the Registration closing date, except with a medical certificate and completion of the [Gymsports Competition Refund Form⁵](#). All refund applications must be received within 1 week of the day of competition. All refunds will be subject to a 20% administration fee.
- vii. All refunds will be in the form of family credit.

c. GYMSHOP PURCHASES

- i. Gymshop items, including but not limited to uniforms, grips, chalk, tape, not paid at the point of purchase, will be charged to your family account.
- ii. The monthly direct debit will include payment for these items.

³ <https://form.jotform.co/91712303086855>

⁴ Mini Development athletes will be charged a Registration Fee of \$60.

⁵ <https://form.jotform.co/91960979460875>

5. PAYMENT METHODS

- a. All Gymsports enrolments require an authorization for direct debit.
- b. We will process a direct debit on the 1st working day of each month for your Monthly Fee and any outstanding charges.
- c. To update your direct debit credit card / bank account details, please log on to the Member Portal via our website or app, or contact our Customer Service.
- d. The Member Portal can be accessed via our website: www.gymsports.net.au/members or via our 'The iclasspro app' available on [Apple store](#) or [Google Play store](#). When prompted to select an organization, enter 'Gymsports'.
- e. Customer Service Opening Hours
 - i. Monday to Thursday 9:00am to 5:30pm
 - ii. Friday 9:00am to 4:30pm
 - iii. Saturday 8:45am to 12:00pm
 - iv. Phone: 6229 0900
- f. In the event that the direct debit fails, you will be informed via email and you will be responsible for completing payment via the Member Portal or via our Customer Service. Please note that any accounts with overdue balances over 2 weeks will be subject to a late payment fee of \$10. The late payment fee will apply every 2 weeks that the account is overdue.
- g. Any overdue balances of over 30 days will suspend the Team member's participation in upcoming competitions.
- h. Team enrolments will be cancelled if outstanding fees are overdue by 8 weeks or more. Accounts that remain unsettled thereafter will be passed on to a debt collection agency.

6. FEES DISCOUNTS AND CONCESSIONS

- a. Gymsports offers three categories of discounts and concessions to Team members. These discounts need to be applied for in advance and will not be applied retrospectively. The three categories are as follows:
 - i. **FAMILY DISCOUNT** - The Family Discount process provides a family with three or more students enrolled at Gymsports with an opportunity to apply for a family discount of 10% on the Monthly Fee which will be granted without the need for further inquiry. Eligibility for the family discount will be reviewed on a regular basis (and no less than once a year) as circumstances may have changed. This discount is available to all Gymsports members.
 - ii. **CONCESSION DISCOUNT** - All Gymsports members with a valid healthcare or pension card ("concession card") are entitled to a 30% concession discount on the Monthly Fee without the need for further inquiry. The concession card must be in the name of either the Responsible Person or the enrolled student. Members can either apply for a concession discount or apply for

Financial Hardship Fee Assistance (see below). These cannot be used together.

- iii. **FINANCIAL HARDSHIP FEE ASSISTANCE (“FFA”)** – Gymsports offers the FFA Program to Team members. The objective of this program is to provide assistance, where possible and feasible, to Team members who are unable to cover the cost of standard fees due to financial hardship. In all cases, members will be treated with respect throughout the FFA application process and any information provided will be handled with the utmost confidentiality. Gymsports aims to provide an FFA application process that assesses all applications with consistency and fairness. Approval of FFA is at the discretion of Gymsports.
- b. Fee discount and concession applications can be submitted via the [Team Program Financial Fee Assistance Application form](#)⁶.
- c. Registration fees, competition fees and gymshop purchases are not eligible for discounts or concessions.

7. CANCELLATION OF ENROLMENT

- a. Your Scheduled Enrolment and Monthly Fee will continue automatically each month until we receive a [Cancellation of Team Membership Form](#)⁷. This form should be submitted no later than 3 days prior to the direct debit. Per the Gymsports refund policy, Gymsports does not refund for cancellations made after the direct debit is processed. No refund is given for classes missed prior to the date the cancellation is made, and we encourage athletes to attend the classes they have paid for as we do not refund for these sessions.
- b. Team enrolments should not be cancelled via the Member Portal, or prior to consultation with your Team Liaison.

8. THE DISTINCTION BETWEEN GYMSPORTS MANAGEMENT AND KINGBOROUGH GYMNASTICS ASSOCIATION/CLARENCE GYMNASTICS ASSOCIATION

- a. An important distinction is to be made between Gymsports Management and Kingborough Gymnastics Association/ Clarence Gymnastics Association (the “Associations”). Monthly Fees are paid to Gymsports and are used to pay the expenses associated with the everyday training of athletes. The Associations are a separate non-profit entity. Revenue generated by, or for the Committee, is used to pay for other expenses (eg. Equipment).

⁶ <https://form.jotform.co/200149241888054>

⁷ <https://form.jotform.co/90829188263871>

Appendix 1 – Team Hourly Rate Schedule (Subject to change on July 1, 2024)

- KINGBOROUGH GIRLS TEAM
- KINGBOROUGH BOYS TEAM
- KINGBOROUGH TRAMPOLINE & TUMBLING TEAM
- CLARENCE GIRLS TEAM

Scheduled Hours per week	Team Program Hourly Rate	Team Program Weekly rate	Team Program Average Monthly Charge*
1	\$23.50	\$23.50	\$101.76
1.5	\$22.10	\$33.15	\$143.54
2	\$19.70	\$39.40	\$170.60
2.5	\$17.10	\$42.75	\$185.11
3	\$14.90	\$44.70	\$193.55
3.5	\$13.80	\$48.30	\$209.14
4	\$12.90	\$51.60	\$223.43
4.5	\$11.80	\$53.10	\$229.92
5	\$11.00	\$55.00	\$238.15
5.5	\$10.60	\$58.30	\$252.44
6	\$10.00	\$60.00	\$259.80
6.5	\$9.60	\$62.40	\$270.19
7	\$9.20	\$64.40	\$278.85
7.5	\$9.20	\$69.00	\$298.77
8	\$9.20	\$73.60	\$318.69
8.5	\$9.20	\$78.20	\$338.61
9	\$9.20	\$82.80	\$358.52
9.5	\$9.20	\$87.40	\$378.44
10+	\$9.20		

*Provided as a rough guide only using 4.33 weeks per month. The Monthly Fee for a given month will be calculated by multiplying the number of hours in the Scheduled Enrolment for that month (less any public holidays⁸) by the applicable Hourly Rate.

⁸ Trampoline Seniors will be charged for public holidays as it is expected they will train the same number of hours per week regardless of whether there are public holidays.

Appendix 2 – Team Program Competition Fee Schedule 2024

January – December 2024

EVENT	COMPETITION FEE
WAG	
Club Competition	\$ 45.00
GTAS Competition	\$ 105.00
GTAS 1 Day Championship	\$ 168.00
GTAS 2 Day Championships	\$ 247.00
MAG	
Club Competition	\$ 45.00
GTAS Competition	\$ 92.00
GTAS 1 Day Champ	\$ 155.00
GTAS 2 Day Champ	\$ 234.00
TRAMPOLINE & TUMBLING	
Club Competition	\$ 45.00
GTAS Competition - 1 event	\$ 140.00
GTAS Competition - 2 events	\$ 158.00
GTAS Competition - 3 events	\$ 176.00
GTAS Competition - 4 events	\$ 194.00
GTAS Championship - 1 event	\$ 162.00
GTAS Championship - 2 events	\$ 185.00
GTAS Championship - 3 events	\$ 208.00
GTAS Championship - 4 events	\$ 231.00
OTHER COSTS	
Late Entry Fee	\$ 30.00
Administration fee on refunds after registration closing date (medical certificate required)	20%