

Learn to Gym

Membership and Fee Information

We trust this provides you with important membership and fee information. Your tuition pays for a class spot, regardless of attendance. Bookings are essential (aside from advertised casual classes). Once registered your child's membership is ongoing until a cancellation (drop) of enrolment.

ENROLMENTS

Learn to Gym classes operate for 46 weeks of the year (excluding public holidays). Your child's enrolment is considered continuous and ongoing until the enrolment is cancelled. Enrolments are made through our online booking system on our website. gymsports.net.au "Member Portal"

REGISTRATION FEE

The registration fee is payable once a year. This is added to the first debit run of the year or at the time of booking. The registration fee is passed on to Gymnastics Tasmania and covers your child's personal accident insurance.

TUITION FEES

Tuition fees must be paid via direct debit, direct debits occur fortnightly on a Thursday for 2 classes in advance. Payments are made via our direct debit system either from credit cards or bank accounts. Direct debits will continue fortnightly until you cancel your child's booking.

FEE DISCOUNTS AND CONCESSIONS

Gymsports Management offer a 30 per cent concession to our customers holding a health care card upon the provision of the concession card number. Concession discount cannot be used in conjunction with any other discount. Concession discounts apply if the customer has proof of concession upon registration and booking for the child or for the direct care giver of that child; a photocopy of the card can be emailed to reception@gymsports.net.au. Refunds and back-dated adjustments for the concession discount will not be given if the customer did not show proof of concession upon booking into the class. It is the customer's responsibility to request the concession discount upon booking.

NEW MEMBER 1st MONTH MONEY BACK GUARANTEE

This is offered as a courtesy to our new members. Gymsports Management are not obligated by law to give any refund in this situation; however we offer a full money back guarantee to new members if you decide to cancel within their first month (31 days from the first class). New members being defined as; people who have not participated in our programs before.

CONTINUATION OF MEMBERSHIP

Towards the end of each term, your son/daughter will receive a recommendation of same class or change of class. Once a member, your son and/or daughter has automatic priority for ongoing bookings, unless we are informed of your cancellation before the direct debit for the fortnight in advance. Bookings are continuous through the term school holidays and will also continue for term 1 of the new year unless cancelled.

FUTURE ABSENCES

If your child is going to be absent you can notify of this in your member portal. At the completion of your child's class a complimentary "make up token" will be generated. Make up tokens are valid for 6 months. *Member Portal>Student>Future Absences>Select Date*

MAKE UP CLASSES

If your child misses a class, you can book a complimentary "make up class", make up classes are subject to availability and can only be used in conjunction with a current booking and not after a cancellation of enrolment. *Member Portal>Students>Makeup>Use Makeup Token>Select Class*

CANCELLATIONS

Learn to Gym enrolments can be cancelled at any time. Cancellations are the responsibility of the parent. To ensure you are not charged, bookings must be cancelled a minimum of 3 days prior to the direct debit and direct debits will cease immediately. *Member Portal>Student>Current Enrolment>Drop date*. There will be no refunds for cancellations not submitted prior to the direct debit.

REFUNDS

Gymsports Management does not refund for a change of mind or cancellations after the direct debit is processed. No refund is given for classes missed prior to the date the cancellation is made, we encourage customers to attend the classes they have paid for as we do not refund for these lessons.

MEMBERSHIP AGREEMENT TERMS AND CONDITIONS SUMMARY

1. I understand a registration fee is required to become a member and thereafter on an annual basis. Membership is ongoing until cancellation of enrolment
2. I agree to pay fees via Direct Debit on a fortnightly basis (as per the Terms and Conditions of the Direct Debit Service Agreement) on an ongoing basis until a Cancellation of Enrolment.
3. I agree to pay the fortnightly fees on a Thursday (dates as specified in the Direct Debit calendar) in advance for my child/ren and understand that if I choose to cancel after the payment is processed, the fees are non-refundable.
4. I understand fees cannot be transferred to another person if child/ren discontinues.
5. I understand there is no fee reduction for missed classes. Make up classes are subject to availability and valid for 6 months.

By accepting this declaration, you confirm and agree to the following:

- I agree, to myself/ my child attending a registered Gymsports Venue and activities and will not hold Gymsports Management, its staff or volunteers responsible for any loss of property and/ or accident except in the case of gross negligence.
- You are hereby applying for Membership with the association relevant to your registered venue; Kingborough Gymnastics Association Inc; Clarence Gymnastics Association Inc.



gymsports
MANAGEMENT

Learn to Gym Membership and Fee Information

Information includes:

Tuition Fees

New Member 1st Month Money Back Guarantee
Make up Tokens
Annual Registration Fee

e-mail
phone

reception@gymsports.net.au
03 6229 0900

www.gymsports.net.au