



# Learn to Gym

## Membership and Fee Information

We trust this provides you with important membership and fee information. Your tuition pays for a class spot, regardless of attendance. Bookings are essential (aside from advertised casual classes). Once registered your child's membership is ongoing until a cancellation (drop) of enrolment.

### ENROLMENTS

Learn to Gym classes operate for 46 weeks of the year (excluding public holidays). Your child's enrolment is considered continuous and ongoing until the enrolment is cancelled. Enrolments are made through our online booking system on our website. [gymsports.net.au](https://gymsports.net.au) "Member Portal"

### REGISTRATION FEE

The registration fee is payable once a year. This is added to the first debit run of the year or at the time of booking. The registration fee pays for your child's registration with Gymnastics Australia, Gymnastics Tasmania and covers your child's personal accident insurance.

### TUITION FEES

Tuition fees must be paid via direct debit, direct debits occur fortnightly on a Thursday for 2 classes in advance. Payments are made via our direct debit system either from credit cards or bank accounts. Direct debits will continue fortnightly until you cancel your child's booking.

### NEW MEMBER 1<sup>st</sup> MONTH MONEY BACK GUARANTEE

This is offered as a courtesy to our new members. Gymsports Management are not obligated by law to give any refund in this situation; however we offer a full money back guarantee to new members if you decide to cancel within their first month (31 days from the first class). New members being defined as; people who have not participated in our programs before.

### CONTINUATION OF MEMBERSHIP

Towards the end of each term, your son/daughter will receive a recommendation to remain in the same class or to move-up or change of class. Once enrolled, your son and/or daughter has automatic priority for ongoing bookings, unless we are informed of your cancellation before the direct debit for the fortnight in advance. Bookings are continuous through the term school holidays and will also continue for term 1 of the new year unless cancelled.

### ABSENCES

In the event that your child is absent, a complimentary "make up token" will be automatically generated after the missed class. We would appreciate if planned absences can be reported to us via the member portal your child is going to be absent you can notify of this in your member portal, *Member Portal>Student>Future Absences>Select Date. This will allow spots to open up for others to book make-up sessions in these classes (see below).*

### MAKE UP CLASSES

If your child misses a class, you can use a make up token to book a complimentary "make up class". Make up tokens are valid for 3 months and make up classes are subject to availability and can only be used in conjunction with a current booking and not after a cancellation of enrolment. Make up classes should be booked via our member portal. *Member Portal>Students>Makeup>Use Makeup Token>Select Class*

### CANCELLATIONS

Learn to Gym enrolments can be cancelled at any time. Cancellations are the responsibility of the parent. To ensure you are not charged, bookings must be cancelled by 9am on the day of the direct debit and direct debits will cease immediately. *Member Portal>Student>Current Enrolment>Drop date. There will be no refunds for cancellations not submitted prior to the direct debit.*

### REFUNDS

Gymsports Management does not refund for a change of mind or cancellations after the direct debit is processed. No refund is given for classes missed prior to the date the cancellation is made, we encourage customers to attend the classes they have paid for as we do not refund for these lessons.

**FEE DISCOUNTS AND CONCESSIONS** For Learn to Gym financial fee assistance, please contact [finance@gymsports.net.au](mailto:finance@gymsports.net.au) for an application form.

### MEMBERSHIP AGREEMENT TERMS AND CONDITIONS SUMMARY

1. I understand that an annual registration fee is required to participate in Gymsports Learn to Gym and Team Programs. Membership is ongoing until cancellation of enrolment.
2. I agree to pay fees via Direct Debit on a fortnightly basis (as per the Terms and Conditions of the Direct Debit Service Agreement) on an ongoing basis until a Cancellation of Enrolment.
3. I agree to pay the fortnightly fees on a Thursday (dates as specified in the Direct Debit calendar) in advance for my child/ren and understand that if I choose to cancel after the payment is processed, the fees are non-refundable.
4. I understand fees cannot be transferred to another person if child/ren discontinues.
5. I understand there is no fee reduction for missed classes. Make up classes are subject to availability and valid for 3 months.
6. I understand that fortnightly fees not settled within 2 weeks will be subject to an administrative fee of \$10 per fortnight.
7. I understand that enrolments with more than 2 fortnightly fees outstanding will be cancelled by Gymsports and the overdue account will be referred to our debt collection agency.

By accepting this declaration, you confirm and agree to the following:

- I agree, to myself/ my child attending a registered Gymsports Venue and activities and will not hold Gymsports Management, its staff or volunteers responsible for any loss of property and/ or accident except in the case of gross negligence.
- You are hereby applying for Membership with the association relevant to your registered venue; Kingborough Gymnastics Association Inc; Clarence Gymnastics Association Inc.



**gymsports**

**MANAGEMENT**

## **Learn to Gym Membership and Fee Information**

### **Information includes:**

#### **Tuition Fees**

New Member 1st Month Money Back Guarantee

Make up Tokens

Annual Registration Fee

e-mail  
phone

reception@gymsports.net.au  
**03 6229 0900**

**[www.gymsports.net.au](http://www.gymsports.net.au)**